



Schools' FAQs:

How do schools get set up?

All **real PE** member schools will be automatically set up and an email will be sent to the primary contact to let them know of the log in details. If you cannot locate the email by the end of the school day please check your spam/junk folders or email jasmine@createddevelopment.co.uk

Can non-real PE members access the platform?

All schools can access **real PE** at home. To sign up to receive your school password please email jasmine@createddevelopment.co.uk providing your full name, school name, address and the main contact at the school. Schools that have already registered their interest with us will be sent their log in details shortly.

How are emails/passwords generated? Can we change the email/password?

A generic email will be created for your school which will include your school name and a simple password which will be similar to make access simple. Unfortunately, you will not be able to change the email or password whilst accessing the platform on our temporary site.

Is there a limited number of families that can access real PE at home?

Schools can share the log in details with as many families at their school as they would like.

What devices and browsers are best to use?

The website will be accessible via any internet browser on tablets, laptops, smartphones and some smart TVs. We recommend using **Google Chrome** as your browser.

Who do parents need to contact if they have any technical issues?

Please refer to the user guides that are provided. For any other technical issues with the platform please contact jasmine@createddevelopment.co.uk

Is there a way to provide more specific activities for KS2?

Schools and families will be able to access **real PE** and **real gym** KS2 activities. We will also bookmark key activities which will be updated each week and provide guidance through daily video updates.

Can I purchase some of the hard copy resources for my school?

To purchase our physical home learning resources please visit the Create shop [HERE](#) which include 12 Active Story books, Physical Activity Board Game and Mini Challenge Cards.

Will families be able to order some hard copy resources directly?

We are looking at ways for families to purchase individual physical home learning resources direct to their home from the Create online shop which you can visit [HERE](#). Resources include 12 Active Story books, Physical Activity Board Game and set of 3 Mini Challenge Cards.

What additional support will schools receive to share details of real PE at home, e.g. Communication to parents?

We have put together FAQs, a template email to parents, a video guide and a pdf that you can send to allow families to learn and understand how to use the platform which is very intuitive. This will also include suggestions for activities each week.

Can individual families, or my family and friends (that are not part of a signed up school), access the platform?

We're confident we will be able to set up individual families, who are not part of a signed up school, to access **real PE** at home. To sign up to the platform they will need to email jasmine@createdevelopment.co.uk providing their full name and address so we can allocate them to the correct county.

How long will the free access be provided?

We will ensure all schools and families have access to the **real PE** at home resources during school closures.

What will happen to the platform once schools reopen?

Create will reach out to all schools and partnerships to discuss options to ensure families can continue to access online resources, including family access in the evenings, at weekends and in school holidays, e.g. summer and Christmas.

Will we be able to receive analytics to monitor families using it?

During school closures, we can share with you the number of times families have logged into the temporary site. When we move back to the permanent **Jasmine – your real learning platform** and you sign up your families individually with personalised emails you will be able to track when and how many times each family is using the platform.

Will the school be committed to using the platform and membership once schools reopen?

There is no commitment by any school or parent to continue accessing **real PE at home** once schools reopen. Should schools wish to continue to use an approach that develops the whole child through PE and access ongoing support we can discuss options suitable for your school's needs.

Where can I get the latest updates and support available for the platform for both schools and families?

There are many ways to view the latest updates and support including:

- When you log in to **Jasmine – your real learning platform**, you will see suggestions on what families can focus on that day or week on the dashboard.
- Following our **@Create_Dev** Twitter account.
- Visit the Create news page by clicking **HERE**.
- Click **HERE** to view the presentation for an overview.

Can families share videos of their children doing real PE games and activities on social networking sites?

We would love to see families in action to motivate other families to enjoy having fun and being active together. As we will also be running competitions for fun family prizes during school closures we encourage this. Videos can be shared by parents/guardians (or those with permission to share videos) and the following handles and hashtags should be used:

 **Twitter: @Create_Dev**

 **Instagram: [create_development](https://www.instagram.com/create_development)**

 **Facebook: [facebook.com/create.development](https://www.facebook.com/create.development)**

#homelearning

#realPEathome